

Topcon CR-P1 Service Plan

Laser Scanning Solution



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 **TOPCON**



Maintain Confidence with a Current Service Plan

Keeping your CR-P1 service plan active ensures complete coverage for repair and maintenance costs, giving you peace of mind and uninterrupted performance. At Topcon, we're committed to offering competitive service plans designed to maximize uptime and reduce the total cost of ownership throughout your device's lifecycle. Service plans are available at the time of purchase in 1-, 2-, 3-, 4-, and 5-year terms. Renewal options are available in 1- and 3-year terms to keep your coverage going strong.

Contact your Customer Service Representative to purchase Service Plans or for more information.



Month Extension:

- Used to align contract expiration dates for customers with multiple devices, making renewals easier.
- Example: Device 1's warranty ends on 06/30, and Device 2's on 09/30. To synchronize both, the customer can purchase a **1-year + 3-month contract** for Device 1 and a **1-year contract** for Device 2 at renewal.
- Includes **standard repair coverage** but **excludes annual calibration**.

Part Number	Description
1079214-02	CR-P1 Calibration
1079220-02	CR-P1 Complete Care-1 Mth. Ext.

Service Plan Renewals:

- Any contract purchased **after the initial point of purchase or after point of purchase expiration**.
- Available in **1-year or 3-year terms**.
- Includes everything in the Manufacturer's Standard Warranty.
- This plan also provides one annual cleaning, calibration, and re-certification (ACC) as recommended at the beginning of each service plan year of coverage.



Service Plan Renewal Eligibility:

- Currently under an active warranty or service plan.
- Within 90 days of warranty expiration.
- Within 90 days from the last service/certification date.
- After 90 days an ACC needs to be purchased first before the asset can be brought back under a service plan.
- Within 91-180 days of plan coverage expiration date and has no open cases (approval required)

Part Number	Description
1079221-02	CR-P1 Complete Care-1 Mth. Ext. Ren
1079222-02	CR-P1 Complete Care-1 Year Ren
1079224-02	CR-P1 Complete Care- 3 Year Ren

Point of Purchase Warranties:

You can purchase a Point of Purchase (POP) warranty for 2, 3, 4, or 5 years which includes annual calibration and ensures the device is covered consistently without interruption.



Point of Purchase Example:

Option 1:

Buy the POP warranty upfront for 2, 3, 4, or 5 years. This includes annual calibration and ensures the device is covered consistently without interruption.

- 5-year Point of Sale warranty (with calibration included each year)

Option 2:

Use the standard 2-year manufacturer warranty (no calibration included), and:

- Buy 2 standalone ACCs during those first 2 years
- Then purchase a 3-year renewal with calibration included

Over 5 years, Option 1 saves almost 50% compared to Option 2 and provides seamless coverage.

Part Number	Description
1079225-02	CR-P1 Complete Care-2 Year Upgrade
1079226-02	CR-P1 Complete Care-From Year 3 of Sale
1079227-02	CR-P1 Complete Care- From Year 4 of Sale
1079228-02	CR-P1 Complete Care- From Year 5 of Sale

NOTE: Misuse, abuse, wear and tear, environmental or natural disasters, and other unwarranted damages are not covered by any warranty/service plan.

